

Figure 1

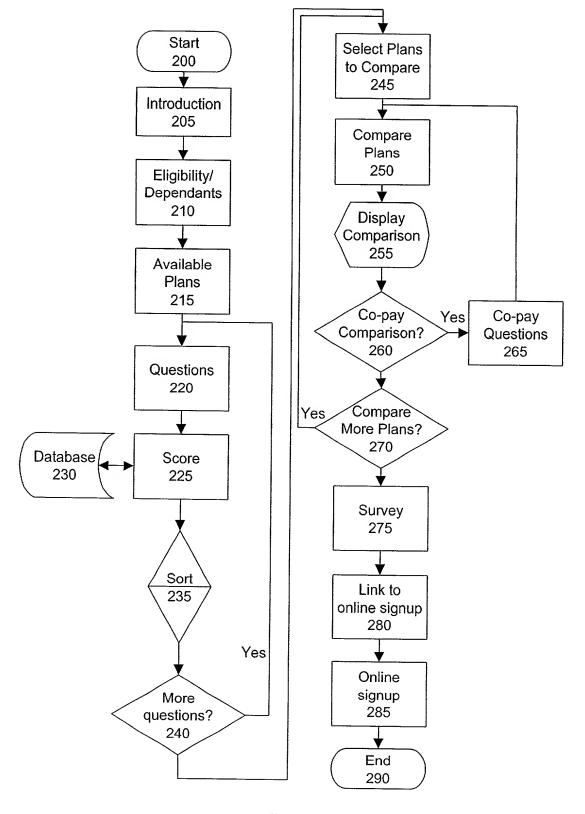
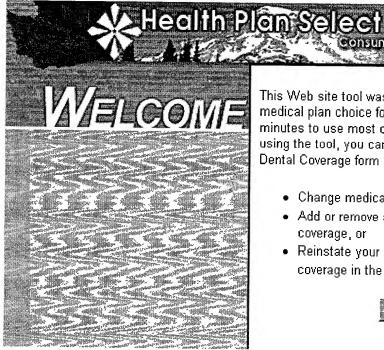


Figure 2



This Web site tool was designed to help you make a medical plan choice for 2002. You will need about 15 minutes to use most of its features. After you finish using the tool, you can go to the Online Medical and Dental Coverage form if you want to:

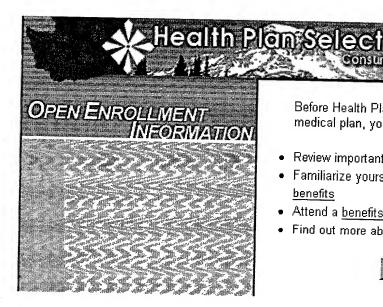
Consumer Decision Support Tool

- · Change medical or dental plans.
- Add or remove a family member from your coverage, or
- Reinstate your coverage (if you've waived coverage in the past).



Health !	Plan Select Consumer Decision Support T	ool
SIGNIN		
A Second Committee of the Committee of t	In order for this tool to present all of the medica options and monthly premiums available to you provide the following information.	il plans, , please
	What is your ZIP Code (where you live)?	38101
	What is your employment status:	
	Active employee (except K-12)	e
	K-12 or political subdivision employee	C
	Employee in leave-without-pay status	Ĉ
	Prior employee on <u>COBRA</u>	C
100000000000000000000000000000000000000	Retiree (including K-12 retirees)	<u>ر</u>
	Who do you want enrolled in your medical Subscriber only	l plan?
	Subscriber and <u>spouse/same sex domestic</u> partner	r
	Subscriber and child(ren)	C
	Subscriber, <u>spouse/same sex domestic partne</u> and child(ren)	er, r
	Number of dependent children: 2	
	Are you or any of your family members on Medicare due to age or disability?	
		Y N
	Subscriber only	
	Spouse/same sex domestic partner	େ ଉ
	Child(ren)	^ e
	Continue	

Figure 4



Consumer Decision Support Tool

DEFINITIONS ?

Before Health Plan Select helps you choose a medical plan, you may want to:

- Review important changes to your 2002 coverage
- Familiarize yourself with the medical plans and the <u>benefits</u>
- Attend a <u>benefits fair</u> in your area
- Find out more about the value of your benefits

Continue

Health P	60
WHAT IS IMPORTANT TO YOU	Please order to coverage acco Each rating ca
	Consumer Experience Preventive Car Services Accreditation Monthly premi

et

Insumer Decision Support Tool

DEFINITIONS ?

Please order the following aspects of medical coverage according to their importance to you. Each rating can be used only once.

	Most impo	rtant	-		Le <i>as</i> t important
Consumer Experience	^	C	C	C	C
Preventive Care Services	C	C	O	O	r
<u>Accreditation</u>	C	\mathbf{C}	\boldsymbol{c}	C	C
Monthly premium	C	C	C	$\boldsymbol{\varsigma}$	^
Doctor choice	C	C	C	\boldsymbol{c}	C

Continue

Figure 6

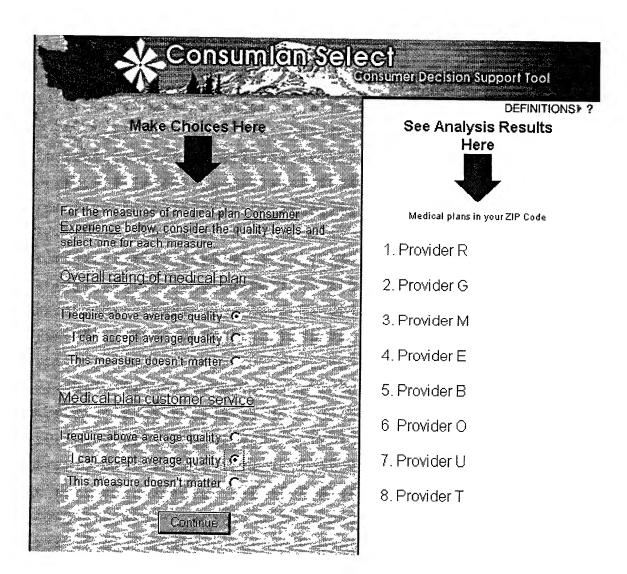


Figure 7

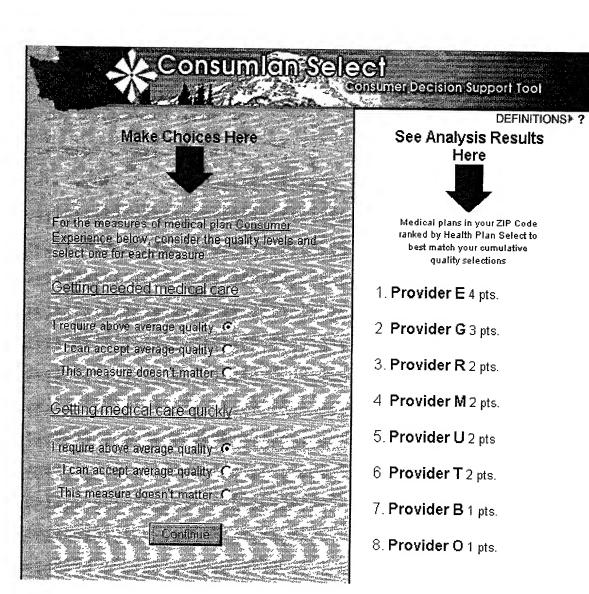
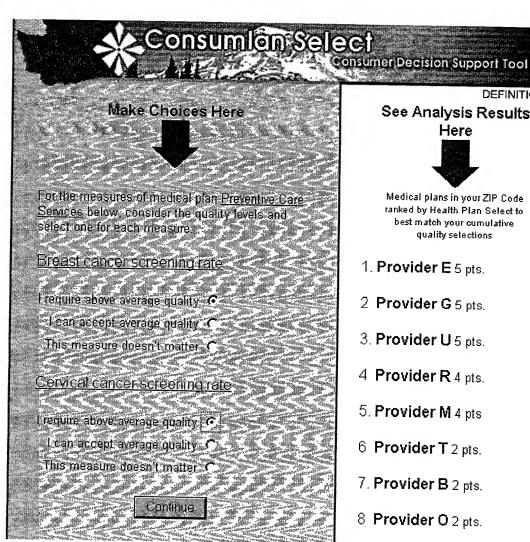


Figure 8



DEFINITIONS ?

See Analysis Results Here



Medical plans in your ZIP Code ranked by Health Plan Select to best match your cumulative quality selections

- 1. Provider E 5 pts.
- 2 Provider G 5 pts.
- 3. Provider U 5 pts.
- 4 Provider R 4 pts.
- 5. Provider M 4 pts
- 6 Provider T 2 pts.
- 7. Provider B 2 pts.
- 8 Provider O 2 pts.



Make Choices Here



For the measures of medical plan <u>Preventive Care</u>
<u>Services</u> choice below, consider the quality levels and select one for each measure.

Prenatal care

- l require above average quality 🧿
- I can accept average quality. C
- This measure doesn't matter C

Postpartum care

- I require above average quality. 6
- I can accept average quality. C
- This measure doesn't matter !

Childhood immunizations

- l require above average quality: 🖸
- I can accept average quality. C
- This measure doesn't matter ?

Continue

See Analysis Results Here



Medical plans in your ZIP Code ranked by Health Plan Select to best match your cumulative quality selections

- 1. Provider G 8 pts.
- 2. Provider M 7 pts.
- 3. Provider R 6 pts.
- 4. Provider B 6 pts.
- 5. Provider E 5 pts.
- 6. **Provider U** 5 pts
- 7. Provider O 4 pts.
- 8. Provider T3 pts.

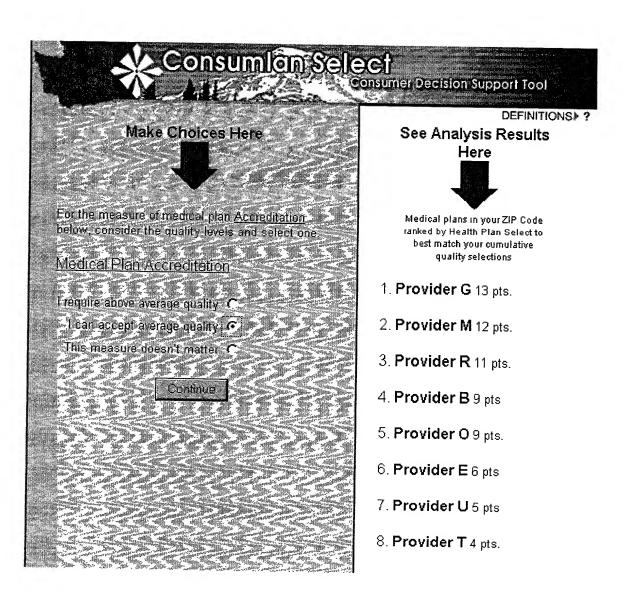


Figure 11

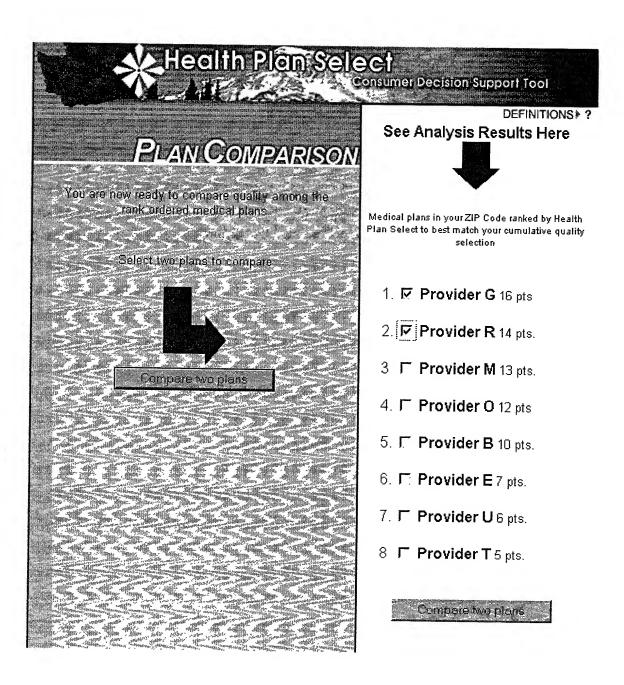


Figure 12



DEFINITIONS ?

Plan Name	nt third party data Prövider G Click Here to Search For Doctor	
	Check here if your	Check here if your
	doctor participates	doctor participates
Estimated Monthly Premium, Park Tong 2005	(K) \$ 18.00 ()	\$76,00
Estimated Annual Co-payment	Glick Here to IBustrate Co-payments	Click Here to Dustrate Co-payments
How CAHPS™ survey rated their medical plan overall	Average	Below Average
How CAHPS™ survey rated the plan customer service	Average	Average
How CAHPS™ survey rated ease of getting care	Above Average	Average
How CAHPS™ survey rated speed of getting care	Below Average	Average
The HEDIS score for the plan's breast cancer screening services	Average	Average
The HEDIS score for the plan's cervical cancer screening services	Above Average	Average
The HEDIS score for the plan's prenatal care efforts	Above Average	Above Average
The HEDIS score for the plan's postpartum care efforts	Average	Average
The HEDIS score for the plan's childhood immunization efforts	Above Average	Above Average
VVhat level was the plan's accreditation	Above Average	Above Average
Go back for another comparison.	Ų-	

When you are satisfied with what you have learned. Continue



Co-payment Illustrator

Estimate your number of annual doctor visits

- 6 0 times (I never go to the doctor)
- C 1 time
- C 2 or more times

Estimate your spouse / partner's number of annual doctor visits

- 0 times (My spouse/partner never goes to the doctor)
- C 1 time
- C 2 or more times

Estimate your children's number of annual doctor visits

- © 0 times (My child(ren) never go to the doctor)
- C 1 time
- C 2 or more times

Estimate your number of annual hospital visits

- € 0 times (I never go to the hospital)
- C 1 time
- C 2 or more times

Estimate your spouse / partner's number of annual hospital visits

- © 0 times (I never go to the doctor)
- C 1 time
- 2 or more times

Estimate your children's number of annual hospital visits

- © 0 times (I never go to the doctor)
- C 1 time
- C 2 or more times

Estimate your number of yearly prescriptions Note that a prescription that is filled once a month equals 12

Estimate your spouse / partner's number of yearly prescriptions

0

Estimate your children's number of yearly prescriptions

0

Did you know ...
On average, Americans who participate in employer-sponsored health plans pay about \$104 per month for family coverage?

On average, Americans go to office-based physicians about three

That a typical 15-minute primary care appointment (without lab work) costs about \$51? That a typical spinal manipulation costs about \$40? That a 30-minute psychiatric appointment costs about

\$672 That a routine eye examination without treatment costs about \$47?

That a well-child (toddler) examination (without lab work) costs about \$70?

On average, Americans go to an emergency department every 3 years?

> That just the physician's evaluation and coordination of treatment alone (no actual treatment and no hospital fees) for a moderate problem costs about \$140?

On average, Americans have an inpatient hospital stay every 9 years, for four days at \$2,385 per day, adding up to \$9,440 in hospital bills alone?

On average, US hospitals charge about \$4,000 for the normal delivery of a baby?

That in addition, physicians charge about \$2,026 over the course of a normal pregnancy and delivery of a baby?



Figure 14



Plan comparison based on independent third party data

DEFINITIONS ?

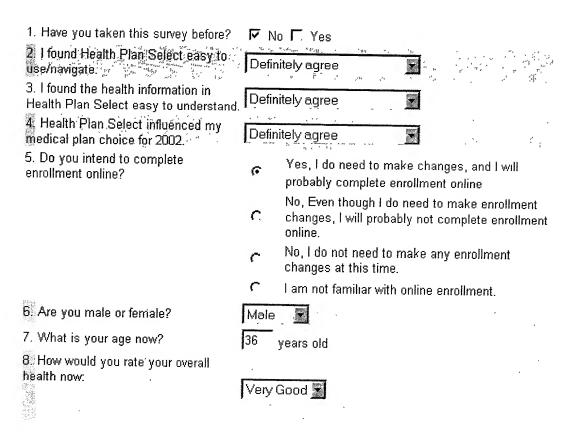
Han Name.	Clek Here to Search Ppr Doctor	Provider R Click Here to Search For Doctor
	Check here if your doctor participates	Check here if your doctor participates
Estimated Monthly Premium Town Consults Stimated Annual Co-payment	² - 4, 3, \$.76, 00 , 2, 2, 2, 3	\$\$ 76.00
How CAHPS™ survey rated their medical plan overall	\$1670	\$1670 Below Average
How CAHPS™ survey rated the plan customer service	Average	Average
How CAHPS™ survey rated ease of getting care. How CAHPS™ survey rated speed of getting care.	Above Average Below Average	Average Average
The HEDIS score for the plan's breast cancer screening services	Average	Average
The HEDIS score for the plan's cervical cancer screening services	Above Average	Average
The HEDIS score for the plan's prenatal care efforts	Above Average	Above Average
The HEDIS score for the plan's postpartum care efforts	Average	Average
The HEDIS score for the plan's childhood immunization efforts	Above Average	Above Average
What level was the plan's accreditation Go back for another comparison	Above Average	Above Average

When you are satisfied with what you have learned Continue



Feedback

Congratulations. You have completed the analysis portion of Health Plan Select. Before proceeding to enrollment options, we would like to know what you thought of this tool.



Send specific comments on Health Plan Select to the Health Care Decisions Group



Figure 16

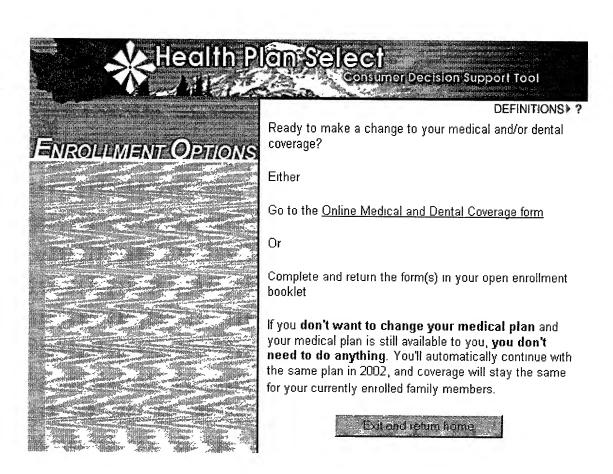


Figure 17